



CIRCULAR MCO – 001-2021

DATE: SEPTEMBER 20TH, 2021
FROM: MCO HEAD OFFICE – TECHNICAL DEPARTMENT
TO: SURVEYORS / MANagements/OWNERS/OPERATORS
SUBJECT: QUALITY MANAGEMENT SYSTEM

Dear All:

Following our Quality Management System improvement process we would like to notify to all of you the updated quality documents and Quality Management System Certification ISO 9001:2015 from our organization.

- Policy Statement (revised, adequate, spread, understood, implemented, supported and maintained at all levels of our organization).
- Code of Ethics, established to ensure that everyone who works for MCO understands that unlawful or unethical business practices will not be tolerated and also that they should strive to be professional and accountable in everything that they do under their professional capacity. It describes the ethical values, principles and rules which aims to base its growth and development, while at the same time build up relationships based on trust its clients, employees and business partners or associates. MCO Code of Ethics is in accordance with the General Requirements for the Recognized Organizations described in RO Code MSC.349(92) and MEPC.273(65).
- Certificate of Registration of MCO Quality Management System ISO 9001:2015 for our scope: *For carrying out class, statutory and non-statutory surveys and issuing approved certificates on behalf of Flag Administrations for exiting ship.*

We would like to inform that Macosnar Corporation guided and committed to provide you with better services, are currently working in the last details for our New Software (Electronic Survey Information Management System) a cloud-based software solution for management of classification and statutory surveys of ships according to the various national/international regulations.

The Software solution will have:

- Surveyor/Auditor Portal
- Verification of the certificates online through QR Code or unique ID
- Automated Alerts
- Cloud based infrastructure with onsite back up
- Electronic provisional certificates complying with IMO and flag guidelines
- Electronic Full-Term certificates
- Submission of reports, supporting documents, evidence in app.
- Ship Status report

Among other tools that will help us to provide you better services, and control the traceability of each request.

We will provide you further guidance, information, training and all necessary assistance once we complete our software.

All the above-mentioned documents can be found in our website: <https://macosnar.com/>

Should you have any further questions, please do not hesitate to contact us.

Best Regards,



Eng. Connie J. Lomba de Hall

MCO HEAD OFFICE

QAR / Technical Department

Phone: (507) 279-0145

email: [depto tecnico@macosnar.com](mailto:depto_tecnico@macosnar.com)

